

Demographics

3052: American Sign Language CT	2	0.34%
3053: American Sign Language CT	1	0.17%
4000: Biological Sciences AS	2	0.34%
4002: Computer Science AS	5	0.85%
4003: Engineering Science AS	4	0.68%
4004: Geosciences Emphasis AS	1	0.17%
5000: General Business Emphasis AAS	4	0.68%
5001: Business - Accounting AAS	23	3.90%
5002: Business - Bookkeeping CT	4	0.68%
5003: Business CT	2	0.34%
5004: Business - Management AAS	23	3.90%
5012: Machine Tool Technology CT	4	0.68%
5014: Computer Networking Technology AAS	3	0.51%
5031: Information Technology AAS	3	0.51%
5050: Drafting Technology AAS	1	0.17%
5103: Comp Tech Network Spprt Tech CT	2	0.34%
5106: Technology - Comp Info Tech AAS	2	0.34%
5107: Technology - Automotive Mech AAS	3	0.51%
5111: Machine Tool Technology AAS	3	0.51%
5112: General Industrial Technology CT	1	0.17%
5114: Technology - Automated Systems AAS	2	0.34%
5116: Welding Technology CT	6	1.02%
5117: Technology - Machine Tool AAS	1	0.17%
5118: Technology-General Industrial AAS	1	0.17%
5200: BTECH Construction Management BT	4	0.68%
6000: Undecided	28	4.75%
7000: Personal Interest	27	4.58%
8000: Job Upgrade	5	0.85%
9090: Transferring to University	36	6.11%
Total	589	100.00%
No Response	107	

Strategic Planning Overview

Strengths and Challenges

Strengths

- 18. The quality of instruction I receive in most of my classes is excellent.
- 58. Nearly all of the faculty are knowledgeable in their fields.
- 70. I am able to experience intellectual growth here.
- 31. The campus is safe and secure for all students.
- 66. Program requirements are clear and reasonable.
- 51. There are convenient ways of paying my school bill.
- 14. Library resources and services are adequate.
- 28. It is an enjoyable experience to be a student on this campus.
- 36. Students are made to feel welcome on this campus.
- 50. Tutoring services are readily available.
- 34. Computer labs are adequate and accessible.
- 61. Faculty are usually available after class and during office hours.
- 26. Library staff are helpful and approachable.
- 60. Billing policies are reasonable.
- 68. On the whole, the campus is well-maintained.
- 22. People on this campus respect and are supportive of each other.

Strategic Planning Overview Benchmarks

Higher Satisfaction vs. National Community Colleges

- 18. The quality of instruction I receive in most of my classes is excellent.
- 58. Nearly all of the faculty are knowledgeable in their fields.
- 15. I am able to register for classes I need with few conflicts.
- 70. I am able to experience intellectual growth here.
- 31. The campus is safe and secure for all students.
- 66. Program requirements are clear and reasonable.
- 46. Faculty provide timely feedback about student progress in a course.

Institutional Summary

Scales: In Order of Importance

Scale	Western Nevada College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
Instructional Effectiveness	6.35	5.69 / 1.13	0.66	6.29	5.54 / 1.12	0.75	0.15 ***
Registration Effectiveness	6.33	5.73 / 1.04	0.60	6.26	5.57 / 1.07	0.69	0.16 ***
Academic Services	6.30	6.00 / 0.99	0.30	6.16	5.67 / 1.07	0.49	0.33 ***
Admissions and Financial Aid	6.28	5.41 / 1.41	0.87	6.18	5.34 / 1.28	0.84	0.07
Academic Advising/Counseling	6.27	5.40 / 1.46	0.87	6.26	5.36 / 1.39	0.90	0.04
Concern for the Individual	6.23	5.50 / 1.29	0.73	6.20	5.37 / 1.27	0.83	0.13 **
Safety and Security	6.20	5.50 / 1.25	0.70	6.14	5.30 / 1.21	0.84	0.20 ***
Student Centeredness	6.16	5.70 / 1.18	0.46	6.10	5.51 / 1.19	0.59	0.19 ***
Campus Climate	6.14	5.63 / 1.12	0.51	6.10	5.46 / 1.13	0.64	0.17 ***
Service Excellence	6.14	5.63 / 1.09	0.51	6.08	5.44 / 1.13	0.64	0.19 ***
Campus Support Services	5.87	5.45 / 1.36	0.42	5.65	5.17 / 1.26	0.48	0.28 ***
Responsiveness to Diverse Populations		5.72 / 1.35			5.63 / 1.28		0.09

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 192106 records.

Institutional Summary
Items: In Order of Importance

Item	Western Nevada College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
18. The quality of instruction I receive in most of my classes is excellent.							

National Group Means are based on 192106 records.

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

Institutional Summary

Items: In Order of Importance

Item	Western Nevada College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
7. Adequate financial aid is available for most students.	6.28	5.41 / 1.78	0.87	6.31	5.40 / 1.67	0.91	0.01
53. The assessment and course placement procedures are reasonable.	6.28	5.79 / 1.33	0.49	6.15	5.51 / 1.43	0.64	0.28 ***
60. Billing policies are reasonable.	6.28	5.87 / 1.32	0.41	6.18	5.52 / 1.45	0.66	0.35 ***
68. On the whole, the campus is well-maintained.	6.28	6.23 / 1.07	0.05	6.27	5.93 / 1.28	0.34	0.30 ***
27. The campus staff are caring and helpful.	6.27	5.78 / 1.34	0.49	6.18	5.62 / 1.34	0.56	0.16 **
71. Campus item: My academic advisor is available when I need assistance/help.	6.27	5.44 / 1.70	0.83				
22. People on this campus respect and are supportive of each other.	6.25	5.88 / 1.29	0.37	6.09	5.48 / 1.41	0.61	0.40 ***
39. The amount of student parking space on campus is adequate.	6.25	5.32 / 1.77	0.93	6.22	4.78 / 1.95	1.44	0.54 ***
47. There are adequate services to help me decide upon a career.	6.25	5.37 / 1.56	0.88	6.16	5.36 / 1.52	0.80	0.01
55. Academic support services adequately meet the needs of students.	6.25	5.68 / 1.36	0.57	6.14	5.45 / 1.42	0.69	0.23 ***
56. The business office is open during hours which are convenient for most students.	6.25	5.69 / 1.49	0.56	6.13	5.55 / 1.43	0.58	0.14 *
65. Students are notified early in the term if they are doing poorly in a class.	6.25	5.12 / 1.77	1.13	6.24	5.08 / 1.75	1.16	0.04
16. The college shows concern for students as individuals.	6.23	5.40 / 1.56	0.83	6.19	5.24 / 1.59	0.95	0.16 *
37. Faculty take into consideration student differences as they teach a course.	6.23	5.49 / 1.54	0.74	6.16	5.33 / 1.50	0.83	0.16 *
24. Parking lots are well-lighted and secure.	6.22	5.27 / 1.68	0.95	6.18	5.39 / 1.59	0.79	-0.12

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 192106 records.

Institutional Summary

Items: In Order of Importance

Item	Western Nevada College - SSI	National Community Colleges	Mean Difference
-------------	------------------------------	-----------------------------	----------------------------

Institutional Summary
Items: In Order of Importance

Item	Western Nevada College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
76. Campus item: I receive academic advising from the faculty in my program.	6.15	5.17 / 1.92	0.98				
72. Campus item: I am able to meet with my academic adviser at least once a semester.	6.14	5.46 / 1.82	0.68				
87. Cost as factor in decision to enroll.	6.14			6.36			
12. My academic advisor helps me set goals to work toward.	6.13	5.19 / 1.80	0.94	6.13	5.18 / 1.76	0.95	

2018 \ 17

2018 \ 17 2018 \ 17

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 192106 records.

Institutional Summary

Items: In Order of Importance

Western Nevada College - SSI	National Community Colleges	Mean Difference

Institutional Summary
Items: In Order of Importance

Item	Western Nevada College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
83. Institution's commitment to older, returning learners?		5.77 / 1.53			5.69 / 1.43		0.08
84. Institution's commitment to under-represented populations?		5.67 / 1.42			5.55 / 1.41		0.12
85. Institution's commitment to commuters?		5.57 / 1.53			5.54 / 1.48		0.03
86. Institution's commitment to students with disabilities?		6.01 / 1.29			5.70 / 1.41		0.31

National Group Means are based on 192106 records.

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Academic Advising/Counseling

	Western Nevada College - SSI	National Community Colleges	Mean Difference

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Academic Services

Scale/Item	Western Nevada College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
ACADEMIC SERVICES	6.30	6.00 / 0.99	0.30	6.16	5.67 / 1.07	0.49	0.33 ***
14. Library resources and services are adequate.	6.37	6.22 / 1.06	0.15	6.20	5.80 / 1.32	0.40	0.42 ***
21. There are a sufficient number of study areas on campus.	6.20	6.11 / 1.22	0.09	6.11	5.65 / 1.46	0.46	0.46 ***
26. Library staff are helpful and approachable.	6.29	6.22 / 1.18	0.07	6.07	5.75 / 1.36	0.32	

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 192106 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Admissions and Financial Aid

Scale/Item	Western Nevada College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
ADMISSIONS AND FINANCIAL AID	6.28	5.41 / 1.41	0.87	6.18	5.34 / 1.28	0.84	0.07

National Group Means are based on 192106 records.

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Campus Climate

	Western Nevada College - SSI			National Community Colleges			Mean Difference
Scale/Item	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Campus Support Services

Western Nevada College - SSI	National Community Colleges	
------------------------------	-----------------------------	--

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Concern for the Individual

Western Nevada College - SSI	
------------------------------	--

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Instructional Effectiveness



Institutional Summary

Scales: In Order With Items That Make Up the Scale - Instructional Effectiveness

Scale/Item	Western Nevada College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
69. There is a good variety of courses provided on this campus.	6.48	5.46 / 1.64	1.02	6.37	5.76 / 1.39	0.61	-0.30 ***
70. I am able to experience intellectual growth here.	6.51	6.04 / 1.26	0.47	6.42	5.86 / 1.31	0.56	0.18 **

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 192106 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Registration Effectiveness

Scale/Item	Western Nevada College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
REGISTRATION EFFECTIVENESS							

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 192106 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Responsiveness to Diverse Populations

Scale/Item	Western Nevada College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
RESPONSIVENESS TO DIVERSE POPULATIONS		5.72 / 1.35			5.63 / 1.28		0.09
81. Institution's commitment to part-time students?		5.67 / 1.43			5.71 / 1.37		-0.04
82. Institution's commitment to evening students?		5.69 / 1.48			5.59 / 1.46		0.10
83. Institution's commitment to older, returning learners?		5.77 / 1.53			5.69 / 1.43		0.08
84. Institution's commitment to under-represented populations?		5.67 / 1.42			5.55 / 1.41		0.12
85. Institution's commitment to commuters?		5.57 / 1.53			5.54 / 1.48		0.03
86. Institution's commitment to students with disabilities?		6.01 / 1.29					

6.01 / 1.29

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 192106 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Safety and Security

Scale/Item	Western Nevada College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
SAFETY AND SECURITY	6.20	5.50 / 1.25	0.70	6.14	5.30 / 1.21	0.84	0.20 ***
4. Security staff are helpful.	5.83	5.44 / 1.57	0.39	5.77	5.26 / 1.56	0.51	0.18 *
11. Security staff respond quickly in emergencies.	6.18	5.47 / 1.49	0.71	6.09	5.24 / 1.49	0.85	0.23 **
24. Parking lots are well-lighted and secure.	6.22	5.27 / 1.68	0.95	6.18	5.39 / 1.59	0.79	-0.12
31. The campus is safe and secure for all students.	6.49	5.97 / 1.28	0.52	6.41	5.79 / 1.30	0.62	0.18 **
39. The amount of student parking space on campus is adequate.	6.25	5.32 / 1.77	0.93	6.22	4.78 / 1.95	1.44	0.54 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 192106 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Service Excellence

Scale/Item	Western Nevada College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
SERVICE EXCELLENCE	6.14	5.63 / 1.09	0.51	6.08	5.44 / 1.13	0.64	0.19 ***
5. The personnel involved in registration are helpful.	6.30	5.60 / 1.57	0.70	6.26	5.45 / 1.59	0.81	0.15 *
22. People on this campus respect and are supportive of each other.	6.25	5.88 / 1.29	0.37	6.09	5.48 / 1.41	0.61	0.40 ***
26. Library staff are helpful and approachable.	6.29	6.22 / 1.18	0.07	6.07	5.75 / 1.36	0.32	0.47 ***
27. The campus staff are caring and helpful.	6.27	5.78 / 1.34	0.49	6.18	5.62 / 1.34	0.56	0.16 **
44. I generally know what's happening on campus.	5.55	5.03 / 1.65	0.52	5.67	5.19 / 1.56	0.48	-0.16 *
57. Administrators are approachable to students.	6.19	5.67 / 1.43	0.52	6.15	5.47 / 1.49	0.68	0.20 **
62. Bookstore staff are helpful.	6.11	5.89 / 1.34	0.22	6.12	5.72 / 1.44	0.40	0.17 **
63. I seldom get the "run-around" when seeking information on this campus.	6.22	5.43 / 1.65	0.79	6.14	5.20 / 1.68	0.94	0.23 **
67. Channels for expressing student complaints are readily available.	6.04	5.03 / 1.82	1.01	6.04	5.03 / 1.70	1.01	0.00

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 192106 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Student Centeredness

Scale/Item	Western Nevada College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
STUDENT CENTEREDNESS	6.16	5.70 / 1.18	0.46	6.10	5.51 / 1.19	0.59	0.19 ***
1. Most students feel a sense of belonging here.	5.64	5.54 / 1.34	0.10	5.64	5.40 / 1.41	0.24	0.14 *
16. The college shows concern for students as individuals.	6.23	5.40 / 1.56	0.83	6.19	5.24 / 1.59	0.95	0.16 *
27. The campus staff are caring and helpful.	6.27	5.78 / 1.34	0.49	6.18	5.62 / 1.34	0.56	0.16 **
28. It is an enjoyable experience to be a student on this campus.	6.36	5.89 / 1.37	0.47	6.23	5.61 / 1.45	0.62	0.28 ***
36. Students are made to feel welcome on this campus.	6.34	5.93 / 1.36	0.41	6.26	5.73 / 1.36	0.53	0.20 ***
57. Administrators are approachable to students.	6.19	5.67 / 1.43	0.52	6.15	5.47 / 1.49	0.68	0.20 **

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 192106 records.

Institutional Summary

Items: In Sequential Order

Item	Western Nevada College - SSI	National Community Colleges	Mean Difference

Institutional Summary

Items: In Sequential Order

Western Nevada College - SSI

Institutional Summary

Items: In Sequential Order

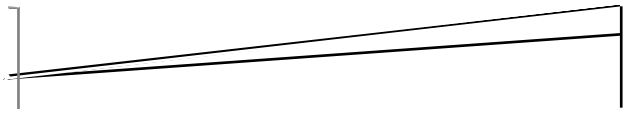
Item	Importance	Western Nevada College - SSI	National Community Colleges	Mean Difference
-------------	------------	------------------------------	-----------------------------	----------------------------

Institutional Summary**Items: In Sequential Order**

Item	Western Nevada College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
47. There are adequate services to help me decide upon a career.	6.25	5.37 / 1.56	0.88	6.16	5.36 / 1.52	0.80	0.01
48. Counseling staff care about students as individuals.	6.29	5.48 / 1.63	0.81	6.16	5.39 / 1.55	0.77	0.09
49. Admissions counselors respond to prospective students' unique needs and requests.	6.18	5.48 / 1.59	0.70	6.10	5.36 / 1.50	0.74	0.12
50. Tutoring services are readily available.	6.33	5.98 / 1.34	0.35	6.14	5.65 / 1.44	0.49	0.33 ***
51. There are convenient ways of paying my school bill.	6.43	6.08 / 1.30	0.35	6.26	5.65 / 1.45	0.61	0.43 ***
52. This school does whatever it can to help me reach my educational goals.	6.36	5.57 / 1.52	0.79	6.31	5.39 / 1.52	0.92	0.18 **
53. The assessment and course placement procedures are reasonable.	6.28	5.79 / 1.33	0.49	6.15	5.51 / 1.43	0.64	0.28 ***
54. Faculty are interested in my academic problems.	6.16	5.45 / 1.53	0.71	6.14	5.32 / 1.53	0.82	0.13
55. Academic support services adequately meet the needs of students.	6.25	5.68 / 1.36	0.57	6.14	5.45 / 1.42	0.69	0.23 ***
56. The business office is open during hours which are convenient for most students.	6.25	5.69 / 1.49	0.56	6.13	5.55 / 1.43	0.58	0.14 *
57. Administrators are approachable to students.	6.19	5.67 / 1.43	0.52	6.15	5.47 / 1.49	0.68	0.20 **
58. Nearly all of the faculty are knowledgeable in their fields.	6.57	6.02 / 1.26	0.55	6.42	5.79 / 1.33	0.63	0.23 ***
59. New student orientation services help students adjust to college.	5.99	5.60 / 1.47	0.39	5.94	5.41 / 1.53	0.53	0.19 *
60. Billing policies are reasonable.	6.28	5.87 / 1.32	0.41	6.18	5.52 / 1.45	0.66	0.35 ***
61. Faculty are usually available after class and during office hours.	6.32	6.01 / 1.28	0.31	6.28			

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 192106 records.



Institutional Summary
Items: In Sequential Order

	Western Nevada College - SSI			National Community Colleges			Mean Difference
Item	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	

National Group Means are based on 192106 records.

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

Institutional Summary

Summary Items

Summary Item	Western Nevada College - SSI	National Community Colleges	Mean Difference
So far, how has your college experience met your expectations? 1=Much worse than expected 2=Quite a bit worse than I expected 3=Worse than I expected 4=About what I expected 5=Better than I expected 6=Quite a bit better than I expected 7=Much better than expected	Average: 5.00 1% 1% 6% 30% 28% 14% 18%	Average: 4.87 1% 1% 6% 34% 25% 13% 17%	0.13
Rate your overall satisfaction with your experience here thus far. 1=Not satisfied at all 2=Not very satisfied 3=Somewhat dissatisfied 4=Neutral 5=Somewhat satisfied 6=Satisfied 7=Very satisfied	Average: 5.69 0% 2% 4% 9% 11% 44% 26%	Average: 5.52 1% 2% 5% 10% 16% 40% 22%	0.17
All in all, if you had to do it over, would you enroll here again? 1=Definitely not 2=Probably not 3=Maybe not 4=I don't know 5=Maybe yes 6=Probably yes 7=Definitely yes	Average: 6.06 1% 2% 2% 6% 9% 29% 49%	Average: 5.75 2% 4% 3% 8% 10% 30% 41%	0.31